

NCSC Website Account Request Guide

1. Go to <u>www.NCSC.coop</u>. Click **Member Sign In** at the top, right corner.

						Q CONTAC	T MEMBER SIGN IN
NCSC	National Cooperative Services Corporation		About NCSC	Products	Community Support	Publications	Events & Training
-			-			/	
	NCSC Is Excited To Welcome						
	Broa	adband/Te to C	lecomr Dur Me	nunic mber	ations Uti ship	lities •	••>
			READ N	IORE			•
			•	0		•	
CFC/NCSC offices will be closed Monday, January 20, in Observance of Martin Luther King Jr. Day.							

2. Click Request a New Account.



NCSC Telecom Website Account Request Guide

3. Fill in the Email, Password and Confirm Password fields.

Email and Password				
Email*	Enter Email			
Password*	Enter Password			
	 Passwords must contain at least 10 characters, including: A lowercase letter An uppercase letter A number A symbol (!@#\$%^&* including space) No parts of your username 			
Confirm Password*	Confirm Password			

4. Fill in the **First Name** and **Last Name** fields.

Contact Information	
Salutation	Select 🗸
First Name*	Enter First Name
Middle Initial	Enter Middle Initial
Last Name*	Enter Last Name

NCSC Telecom Website Account Request Guide

5. Fill in your **Company Name**, **Member ID**, **City**, State and **Phone Number**. You can include multiple Member IDs to have access to more than one business line. Your AVP/Account Manager can provide you with your Member IDs. When entering multiple IDs, please separate them by a comma.

Organization Informa	Organization Information				
Preferred Job Title	Enter Job Title				
Company Name*	(Please enter the FULL Company name)				
Member ID (if known)	See email from your AVP for this section (for example: AK002)				
City*	Enter City				
State*	Select ~				
Phone Number*	Enter Phone Number Ext.				

6. Ignore the checkboxes in the following section. These features are still being worked on and are not yet available.

Web Access Request	* Website Access Only Allows user to view basic member website information		
	Account Portfolio Access Allows user to view account portfolio information specific to the designated organization.		
These features are not available yet.	Online Transactions Access Allows user to conduct online transactions with CFC. Paying Agent Service Allows user to conduct online Paying Agent Service transactions with CFC.		
	User Access Rights Allows user to view the CFC website access permissions of active member users for the designated organization.		

NCSC Telecom Website Account Request Guide

7. If you agree to the Terms of Use, please **check the box** to acknowledge your consent and click **submit**.



- 8. You will receive an email confirmation that your account has been created within 1-2 business days. The account will initially be in a pending status.
- 9. The Member Center will follow up with you for final approval to move to an active status.

Thank you for signing up for the <u>www.NCSC.coop</u> website. Please reach out if you have any questions or concerns by calling your AVP/Account Manager directly or at 800-346-7095.